

Make Your Views Count

Bolsover District Council is reviewing its Corporate Plan. The plan focuses on six aims which set out a number of priorities and support our vision – to enhance and improve the wealth profile, well-being and quality of life for the communities of Bolsover district.

Government grant cuts to local authorities mean that we face significant and unprecedented financial pressures on our budget.

The key to preparing our next Corporate Plan for the period 2011 – 2015 is consulting widely and identifying what is most important to key stakeholders. This survey forms part of a larger consultation plan. By taking time to complete this survey you can help us identify the priorities.

The survey should only take 5 to 10 minutes to complete. If you need any help with this form, please contact the Customer Service and Performance Department on 01246 242353. Please return your form to the Customer Service and Performance Department by 21st April 2011. Thank you.

Community Safety – ensuring that communities are safe and secure

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you. Tick only one box per line.	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Tackling anti social behaviour and its causes					
Assisting everyone in feeling safe and secure at home and outdoors					
Reducing levels of crime					

Are there any further issues which are not currently included that you would like to see prioritising under the Community Safety Aim? Please state briefly below.

Customer Focused Services – providing excellent customer focused services

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you. Tick only one box per line.	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Strengthen community consultation and involvement					
Design and deliver services to meet the needs of customers					
Improve the quality and consistency of services received by customers					

Are there any further issues which are not currently included that you would like to see prioritising under the Customer Focused Services Aim? Please state briefly below.

Environment – Promoting and enhancing a clean and sustainable environment

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you. Tick only one box per line.	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Protect, enhance and improve the natural and built environment in a sustainable way					
Work towards sustainable service delivery to reduce our impact on climate change					
Provide an efficient and effective waste collection and recycling service that exceeds government targets					

Are there any further issues which are not currently included that you would like to see prioritising under the Environment Aim? Please state briefly below.

Regeneration – Developing healthy, prosperous and sustainable communities

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you.

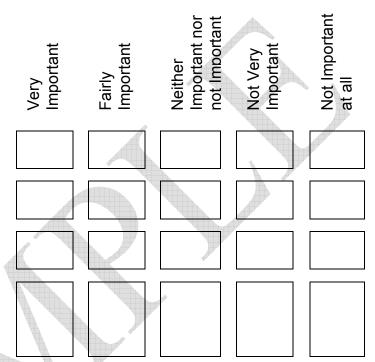
Tick only one box per line.

Contribute to improving the health of the district

Develop vibrant town centres and flourishing rural communities

Secure a decent standard of housing across the district

Encourage inward investment and a local entrepreneurial culture to maximise sustainable employment opportunities



Are there any further issues which are not currently included that you would like to see prioritising under the Regeneration Aim? Please state briefly below.



Social Inclusion – Promoting fairness, equality and lifelong learning

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you. Tick only one box per line.	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Ensure all our services are provided in a fair and equitable manner					

Endeavour to ensure adequate affordable housing					
Promote the development of skills and learning within communities					
Reduce poverty					

Are there any further issues which are not currently included that you would like to see prioritising under the Social Inclusion Aim? Please state briefly below.

Strategic Organisational Development – Continually improving our organisation

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you. Tick only one box per line.	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Continue to monitor, review and improve the economy, efficiency and effectiveness of all Council Services					
Continue to develop the effective contribution of all our employees					
Strengthen the role of Members as Community Leaders					

Are there any further issues which are not currently included that you would like to see prioritising under the Strategic Organisational Development Aim? Please state briefly below.

Thank you for taking the time to complete this survey.

Please send your completed survey to the Customer Service and Performance Department by 21st April 2011.