

Make Your Views Count

Bolsover District Council is reviewing its Corporate Plan. The plan focuses on six aims which set out a number of priorities and support our vision – to enhance and improve the wealth profile, well-being and quality of life for the communities of Bolsover district.

Government grant cuts to local authorities mean that we face significant and unprecedented financial pressures on our budget.

The key to preparing our next Corporate Plan for the period 2011 – 2015 is consulting widely and identifying what is most important to key stakeholders. This survey forms part of a larger consultation plan. By taking time to complete this survey you can help us identify the priorities.

The survey should only take 5 to 10 minutes to complete. If you need any help with this form, please contact the Customer Service and Performance Department on 01246 242353. Please return your form to the Customer Service and Performance Department by 21st April 2011. Thank you.

Community Safety – ensuring that communities are safe and secure

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you.

Tick only one box per line.

	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Tackling anti social behaviour and its causes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assisting everyone in feeling safe and secure at home and outdoors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reducing levels of crime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Are there any further issues which are not currently included that you would like to see prioritising under the Community Safety Aim? Please state briefly below.

Customer Focused Services – providing excellent customer focused services

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you.

Tick only one box per line.

	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Strengthen community consultation and involvement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Design and deliver services to meet the needs of customers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve the quality and consistency of services received by customers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Are there any further issues which are not currently included that you would like to see prioritising under the Customer Focused Services Aim? Please state briefly below.

Environment – Promoting and enhancing a clean and sustainable environment

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you.

Tick only one box per line.

	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Protect, enhance and improve the natural and built environment in a sustainable way	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work towards sustainable service delivery to reduce our impact on climate change	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide an efficient and effective waste collection and recycling service that exceeds government targets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Are there any further issues which are not currently included that you would like to see prioritising under the Environment Aim? Please state briefly below.

Regeneration – Developing healthy, prosperous and sustainable communities

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you.

Tick only one box per line.

	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Contribute to improving the health of the district	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Develop vibrant town centres and flourishing rural communities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Secure a decent standard of housing across the district	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encourage inward investment and a local entrepreneurial culture to maximise sustainable employment opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Are there any further issues which are not currently included that you would like to see prioritising under the Regeneration Aim? Please state briefly below.

Social Inclusion – Promoting fairness, equality and lifelong learning

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you.

Tick only one box per line.

	Very Important	Fairly Important	Neither Important nor not Important	Not Very Important	Not Important at all
Ensure all our services are provided in a fair and equitable manner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Endeavour to ensure adequate affordable housing

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Promote the development of skills and learning within communities

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Reduce poverty

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Are there any further issues which are not currently included that you would like to see prioritising under the Social Inclusion Aim? Please state briefly below.

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Strategic Organisational Development – Continually improving our organisation

Within this aim there are a number of priority areas. Please rate below how important each of the following is to you.

Tick only one box per line.

Very Important Fairly Important Neither Important nor not Important Not Very Important Not Important at all

Continue to monitor, review and improve the economy, efficiency and effectiveness of all Council Services

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Continue to develop the effective contribution of all our employees

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Strengthen the role of Members as Community Leaders

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Are there any further issues which are not currently included that you would like to see prioritising under the Strategic Organisational Development Aim? Please state briefly below.

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Thank you for taking the time to complete this survey.

Please send your completed survey to the Customer Service and Performance Department by 21st April 2011.